



TENA Web Services (TWS) consolidates the Quality Control process into one easy-to-use platform, offering a comprehensive solution for everything from file transfers, audit follow-up, reporting, action planning and more.

By streamlining communication and interactions between you, TENA, and your QC staff, the TWS platform saves your organization valuable time and resources.

TWS is available to all TENA clients at no cost. Contact TENA today to discover how TWS can elevate your Quality Control process!

- Securely send and receive files to/from TENA with File Transfer
- Assign audit findings to responsible individuals or departments for review
- Generate robust management reports and report sets on demand
- Communicate with TENA about audit findings with TENA Inquiries
- Monitor audit progress from the Workgroup Status Dashboard
- Manage case selections for outsourced audits from the Selections Dashboard
- Create Action Plans to identify, evaluate, and correct QC defects and compliance issues
- Quickly find solutions and support from the integrated TENA Help Center

