

SFH Guaranteed Servicing

May 25, 2022

New Default Status Reason Codes for Electronic Status Reporting

The Single-Family Housing Guaranteed Loan Program (SFHGLP) is updating its guidance to loan servicers concerning new default Status Reason Codes for Electronic Status Reporting (ESR). This will better align the SFHGLP with our stakeholders and the mortgage industry. There are twelve new Status Reason Codes to be utilized when loan servicers complete their Monthly Default Status reporting.

The new default Status Reason Codes are as follows:

016 - Unemployment

017 - Business Failure

019 - Casualty Loss

022 - Energy-Environment Cost

023 - Servicing Problems

026 - Payment Adjustment

027 - Payment Dispute

029 - Transfer of Ownership Pending

030 - Fraud

031 - Unable to Contact Borrower

032 - Eligible Disaster Area

INC Incarceration

These codes apply only to ESR and are not intended to advise Servicers on how they should report loan statuses to the credit reporting agencies. For reporting to the credit bureaus, Servicers should confer with their compliance team.