

Requesting Appraisals without the Certificate of Eligibility (COE) Determination

1. Purpose. The purpose of this Circular is to announce the Department of Veterans Affairs (VA) no longer will allow appraisals to be requested through WebLGY prior to ordering a COE.
2. Background. In general, a COE is required for proof of eligibility. It is extremely important to ensure Veterans are eligible for the benefit before ordering the appraisal.
3. Action. As of the date of this Circular, all Lender Appraisal Processing Program (LAPP) and all Individual (IND) cases must have a COE in the “Active or Pending” status before the appraisal can be requested. On a case-by-case basis, Loan Guaranty Service, or the VA Regional Loan Center of jurisdiction can authorize a waiver to allow appraisals to be requested through the appraisal system (WebLGY).
4. Questions. All inquiries should be sent to colenders@vba.va.gov.
5. Rescission: This Circular is rescinded July 1, 2021.

By Direction of the Under Secretary for Benefits

Jeffrey F. London
Director, Loan Guaranty Service

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